Literacy Services of Wisconsin (LSW) continues to think courageously about how we best meet our adult students where they are academically and physically. Over the 2021-22 fiscal year, LSW focused on system-impacted students by expanding educational programming to those who are justice-involved. As part of this initiative, LSW opened a new learning center onsite at the Milwaukee County Jail. LSW has worked with system-impacted students for decades. We are now being more intentional and considering more ways that we can reduce recidivism. While education is only one barrier to reentry, we believe that by involving new partners who are committed to innovation within correctional settings, we can do better and create a lasting impact in southeast Wisconsin.

As we reach the other side of the pandemic, it is clear that hybrid learning is here to stay. LSW is currently offering 60% of programming virtually and the other 40% is spread throughout our eight locations. Programming is driven by student need. We acknowledge that no two students follow the exact same path to the successful completion of their academic goals. We owe it to our students as individuals to actively ensure that we are operating within an aligned network of like-minded organizations to break down barriers and holistically approach adult education.

Literacy Services creates pathways between each step of our students’ academic journeys toward reaching their goals. Our program areas of Adult Education, English Language Learning, and GED / HSED Certification are offered in a variety of formats: online learning, one-on-one tutoring, small group instruction, classroom instruction, and workshops.

LSW’s eight locations throughout southeastern Wisconsin are in the neighborhoods where our students live and work:

- Downtown Center
- Kosciuszko Community Center
- North Division High School
- Milwaukee County Jail
- South Division High School
- Silver Spring Neighborhood Center
- Waukesha Center
- WRTP/BIG STEP
STUDENTS & VOLUNTEERS

Give, volunteer, and learn more at literacyservices.org

Enrollment by Program
- 27% GED/HSED
- 47% AE
- 26% ELL

Volunteer Value: $272,810

Total Volunteers: 329
Total Volunteer Hours: 8,770
Volunteer Value: $272,810

Total Students: 928
Total Student Hours: 53,694
Total Virtual Hours: 42,738
80% Virtual Hours of Total Hours

GED/HSED Grads: 151
Students Are Parents: 49%
61 Countries Represented in ELL
Citizenship Tests Passed: 16

928 Total Students
53,694 Total Student Hours
42,738 Total Virtual Hours
151 GED/HSED Grads
49% Students Are Parents
61 Countries Represented in ELL
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329 Total Volunteers
8,770 Volunteer Hours
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